OUR AGREEMENT

IT IS AGREED as follows:

- 1. Engangement
- 1.1 The storyteller shall engage with the coach and vice versa
- 1.2 The main interaction will be during coaching sessions of 60 minutes each

2 COACHING SESSIONS

- 2.1 Coaching sessions will be based on questions, exercises and explorative conversations
- 2.2 Each session will happen online
- 2.3 The sessions will be recorded and sent to the storyteller for private use.
- 2.4 For the best results, it is suggested to be scheduled every two weeks

3 PRIVACY & CONFIDENTIALITY

- 3.1 What's shared during the storytelling coaching session is meant for the storyteller and the coach and will never be shared with third parties
- 3.2 Personal and professional information will be retained by the coach and will not be share with anyone else unless previously agreed by the storyteller

4 CANCELLATION AND REFUNDS

- 4.1 Sessions can be cancelled no later than 24 hours before the agreed date
- 4.2 The coach and storyteller will make sure notification about the cancellation reached the other party
- 4.3 No refund will be issued in case a session is missed without advance notice, but the storyteller will be able to schedule a new session
- 4.4 In case the storyteller decides to opt out of coaching, any pre-booked session will be refunded provided this is communicated 7 days in advance

5 FEES & PAYMENTS

- 5.1 Fees are agreed to be £550 per package
- 5.2 Payments can be made via bank transfer, online (Stripe) or via TransferWise depending on what previously agreed
- 5.3 To hold the first session, payments is required four days in advance
- 5.4 Payments plans can be agreed

6 COACH COMMITMENT

- 6.1 The coach commits to listen, guide and advice the storyteller
- 6.2 The coach will share resources

7 STORYTELLER COMMITMENT

- 7.1 The storyteller commits to show up on time
- 7.2 The storyteller will make time to do the exercises and reflect on the conversations. The results of the storytelling coaching sessions highly depends on the effort, openness and engagement of the storyteller
- 7.3 The storyteller will share doubts, feedbacks and questions timely and freely